



NC4 RISK CENTER™ IN ACTION

ChicagoFIRST and NC4 Protect Key Financial Institutions With Real-Time Situational Awareness

In July 2003, Chicago's premier financial services institutions formed an organization called ChicagoFIRST. Its mission: to enhance the resiliency of Chicago and its critical private sector entities by addressing emergency management and homeland security issues requiring a common or coordinated response.

The association's membership includes such giants as the Chicago Mercantile Exchange Group, the Chicago Board Options Exchange, Bank of America, JPMorgan Chase, Allstate, Aon, CNA Financial, and Northern Trust.

A vital need

These powerhouses provide vital public services, so they need reliable, fast, timely information on impending or unfolding emergencies as part of their security and business continuity operations.

That's why ChicagoFIRST turned to NC4, the nation's pre-eminent source for real-time situational awareness. The result was a relationship giving ChicagoFIRST members access to NC4's unparalleled incident monitoring service.

"NC4 is the best way for our members to get quick, reliable, and consistent information about emergencies taking place across the country."

– Brian Tishuk
Executive Director
ChicagoFIRST

Near real-time alerts

Through its 24x7 incident monitoring centers, NC4 monitors thousands of sources such as fire, police, infrastructure, transportation and terrorism near real-time, for major breaking incidents, impending or on-going emergencies and disasters and security threats. NC4 then, within minutes, alerts their customers of critical information – according to customized parameters set up by the customers themselves.

"NC4 is the best way for our members to get quick, reliable, and consistent information about emergencies taking place across the country," according to Brian Tishuk, Executive Director. "It's important to have this kind of speedy

Situational Readiness



ChicagoFIRST

Mission:

To enhance the resiliency of Chicago and its critical private sector entities by addressing emergency management and homeland security issues requiring a common or coordinated response.

Solution:

Implement the NC4 Risk Center solution that allows them to proactively monitor and prepare for crises.

Benefits:

- ☰ Access to NC4's expansive resources and the very latest information possible strengthens member companies ability to react quickly to any kind of threatening situation.
- ☰ Ability to tailor information requirements by defining geographic, incident type and severity parameters.

information access 24-hours a day. Incidents involving our member companies can impact the economy. And incidents involving other financial institutions can impact the economy as well as the safety and security of our member companies. It is critically important to have the very latest information possible which strengthens our ability to react quickly to any kind of threatening situation.”

Knowing what is happening at headquarters or wherever member companies have an interest

Company executives not only need to have the latest information about issues impacting their headquarters, but also their operations or locations of interest across the country or around the world. NC4 Risk Center members in Chicago can learn about developments at a subsidiary in Tuscaloosa before the folks in Tuscaloosa even know there is an issue.

Proven capability

The effectiveness of NC4 capabilities has even amazed some member companies.

When a chemical spill and fire broke out just a few blocks from one of the Chicago member company’s facility on the West coast, the Chicago headquarters became aware of it through NC4. It then notified the West coast operation, which was not yet aware of the incident and was very thankful for the notification – but hard-pressed to understand how the Chicago office knew about it before they did.

When a Chicago Transit Authority’s Blue Line derailed and caught fire in September 2006, ChicagoFIRST members actually found out about it as soon as the firefighters did. NC4’s network of information sources alerted the members of ChicagoFIRST that there had been a derailment and fire on the Blue Line, resulting in the closure of the line and local streets. The companies were then able to assess the potential impact on their business and consider whether business continuity plans should be activated. They were also able to alert their employees and help them make plans for getting home safely.

NC4 helps protect our nation’s critical infrastructure entities, their employees, and their vital assets.

More about NC4

NC4’s Situational Readiness solutions are a suite of integrated applications that revolutionize how government and businesses collect, manage, share and disseminate information to mitigate risks, manage incidents, and securely communicate and collaborate with one another. Aggregating and integrating information from public and private sources, NC4 leverages its cutting-edge technologies to bring users a highly customized presentation of relevant information in a single, easy to use console.

NC4 has a number of solutions that address the specific needs of corporate security, business continuity, enterprise risk management, supply chain management, travel management, crisis management, emergency management, intelligence fusion and law enforcement, as well as for federal agencies with a need to share critical information across organizational boundaries.

To learn more about how NC4 can benefit your organization, visit www.NC4.us or call 877-624-4999.